

TERMS AND CONDITIONS

For the purposes of this contract the Packlife Boarding and Daycare, LLC and/or their representatives (Independent Contractor, or employees) will be referred to as PACKLIFE and the Pet Owner will be referred to as OWNER. To ensure the health and safety of your dog and all other guests, I require that all Packlife clients agree and comply with the following...

All vaccinations (including Distemper, Parvo, Rabies and Bordetella) must be current at time of stay, please bring proof of vaccinations or have vet email packlifeboardinganddaycarellc@yahoo.com.

Proof of vaccinations with dates of last vaccinations.

Please keep in mind that without proof of vaccinations, your dog will not be permitted into my home under **ANY** circumstances.

Flea Preventative/Protection required. Packlife shall not be held responsible if your pet(s) contracts fleas while at Packlife because proper flea protection is the pet(s) Owner's responsibility.

Packlife Boarding & Daycare, LLC does regularly have property sprayed for insects'

RATES: *All prices are per dog/per night*

Meet & Greet: Free, No Shows (Calls/ Text) \$10 to reschedule.

Overnight: \$35 per dog per day, \$20 per additional dog per day

** Late Fee is now Daycare Fee

Day Care: \$20 per dog per day, \$15 per additional dog per day

Boarding Drop-Off Hours:

Monday-Friday: 7:00am-10:00am | 1:00pm-5:30pm

Saturday: 8:30am - 1:00pm

Sunday: CLOSED (only pickups before **10am**)

** Late Fee is now Daycare Fee

Maximum time allotted for an overnight rate is *until 10am* following day. Late fees are now Daycare fee, charges apply for extra time *no later than 4pm*. **If you are not here to pick up your dog by 4pm, you will be charged the regular overnight rate and pick-up will be by 10am the following morning. Adhering to no later than 4:00 pm time allows me the ability to begin the evening schedule for the dogs, and schedule is an important part of their care as well as my own. If you are late, I'll already be moving into our evening routine, and you'll disrupt that if you're late.**

DayCare Hours:

Monday-Friday:

Drop-off for Daycare is between 7:00am- 10:00am

Pick-up for Daycare is between 12:30pm – 4:00pm {& Agreement by Packlife-Individual}

Saturday-Sunday: CLOSED**

** *During Spring-Summer Season (to be announced)*

Packlife offers CREDIT for Nights/Days not used that can be applied to future reservations. Payment is before or at drop-off. If you need to extend your stay, I only ask you text me and inform me so I can accommodate. Payment required when requesting extension, in some cases remaining balance can be paid time of pick-up.

Residential Boarding (1/3rd Deposit required to make reservation, remainder due at drop-off)

** LIMITED AVAILABILTY**

-This option is for those looking to board their pet(s) for more than a month. -Pricing To-Be-Determined per client

Holiday/Peak Season Cancellation Policy (1/3rd deposit required day of request):

[some cases where request is made months in advance, deposit will be DUE October 1st]

Please be considerate and understand that once a spot is taken it is no longer available. Cancellation – Lose your deposit. Deposits are non-refundable/Non-creditable.

Holidays that fall into category:

2023

{Deposit due by March 4th}

Spring Break March 24- April 2

{Deposit due by Oct 1st | After Oct 1st Deposit due at request}

Thanksgiving November 23rd

Christmas/New Year December 21st – January 2nd

CLOSED Dates for 2023

I **will be open**, but I **will not be** answering texts/calls/emails, sending pictures or videos, or accepting drop-offs/pick-ups on the following dates:

May 27th

September 21st

Thanksgiving Day

Christmas Eve | Christmas Day | New Year's Eve

BLACKOUT DAYS - No Boarding/Daycare

July 6th – 10th

September 14th-18th

Please make sure that you Drop-off and Pick-up on the time you selected while making reservation or what we agreed upon, makes for easy transition with other pack members. If you happen to be running a bit late, or get caught in some unexpected traffic, relax. Please text me immediately. If you do not let me know about these reserved time changes, I may not be able to accommodate you when you arrive.

Packlife Boarding and Daycare, LLC: To ensure the health and safety of your dog and all other guests, we require that all of our clients agree and comply with the following:

1. I specifically represent to Packlife Boarding & Daycare, LLC that I am the legal owner of my dog. In addition, my dog is healthy, my dog meets Packlife Boarding & Daycare, LLC vaccination standards, my dog has not harmed or shown aggression or threatening behavior towards any person(s) or other dog(s) and has not been exposed to any known communicable disease within the 30 period immediately prior to admission to day care. I further represent that each time my dog is brought to Packlife Boarding & Daycare, LLC, I will be recertifying that my dog is in good health and has not had any communicable illness of any kind for 30 days prior to admission. I further agree to inform Packlife Boarding & Daycare, LLC of any changes in my dog's condition and/or behavior prior to any daycare or boarding visit.
2. I authorize Packlife Boarding and Daycare LLC to act as my agent in the event of my dog needing medical attention. I further agree that I will be responsible for any and all cost of any veterinary (in the event your vet is closed) care deemed necessary by the licensed veterinarian.
3. If a problem arises such as flooding, hurricane, animal destroying property, etc., Packlife will make every effort to contact Owner and inform them of the situation. If Owner cannot be reached or immediate action is necessary for the health, safety, and welfare of the pet(s), Owner authorizes Packlife to make the decision and agrees to reimburse for all expenses incurred for repair of property damage or for evacuations expenses pertaining to their pet(s).

4. I understand that the leash-free environment at Packlife Boarding & Daycare, LLC provides dogs the opportunity to play in close physical contact, including with their teeth and paws. I acknowledge that no amount of supervision or personalized care by Packlife Boarding & Daycare, LLC, its agents or employees, can prevent the possibility of injury or illness to my dog.

5. I agree that my dog is completely potty trained (puppy exceptions – training). I agree that my dog is non-destructive.

6. I have contracted with Packlife Boarding & Daycare, LLC to perform the services listed during my absence. During my absence, Packlife Boarding & Daycare, LLC may act on my behalf. I hold Packlife Boarding & Daycare, LLC harmless for loss or unforeseen death of my pets.

7. I understand that pet care at Packlife Boarding & Daycare, LLC is an in home service, they are not a kennel. I accept the risks involved and agree that I am solely responsible for any damages that result from injuries or damages caused by my dog while at Packlife Boarding & Daycare, LLC. I agree to indemnify and hold harmless Packlife Boarding & Daycare, LLC from any and all claims, liabilities, costs and expenses, including court costs and attorney fees, arising out of any harm or injury caused by my dog to other dogs or persons. I authorize Packlife Boarding & Daycare, LLC to do whatever is deemed necessary for the safety, health and well-being of my dog and I agree to assume full financial responsibility for any and all medical expenses incurred. I explicitly waive and relinquish any and all claims against Packlife Boarding & Daycare, LLC, its employees, agents, and representatives for any injury, illness, or harm to my dog. Under no circumstances will Packlife Boarding & Daycare, LLC be liable for consequential damages or damages beyond the replacement value of my dog.

8. I understand Packlife Boarding & Daycare, LLC reserves the right to refuse admittance to any dog that displays signs of untreated or potentially contagious conditions, demonstrates aggressive behavior, or who fails our standard health and temperament policies.

9. In the event any provision of this agreement is declared by a court of competent jurisdiction to be unenforceable, the remaining provisions shall remain in full force and effect. I certify that I have read, understand and agree to be bound by the terms and conditions as set forth herein.

10. I understand that payment is due AT DROP OFF, if I forget payment I understand that my dog may not be allowed to enter until Packlife Boarding and Daycare, LLC receives payment in full.

Signature of Owner: _____ Date: _____

(Digital signature unless printed out)

Print Name: _____

PayPal: agarland1982@yahoo.com choose "send to friends and family". Do not put anything in the notes section when you send payment. If you decide to send through PayPal goods and services a 6% charge will be added to your total.

Venmo: @Packlifebd | Credits Cards Accepted (fee) | Cash | Check